



## CASE STUDY

# Veterinary Diagnostic Imaging of Maryland

**Veterinary Diagnostic Imaging of Maryland (VDIM)** is a privately-owned center specializing in imaging and diagnostic reports for a wide range of animal patients. They needed a comprehensive solution that could handle their unique requirements, including a guarantor-driven database, multi-modality scheduling, and crystal clear image quality.

## Challenges

VDIM sought a single vendor with a unified RIS/PACS system but couldn't find one that met their specific needs. They required a solution that could generate specific documentation for guarantors and streamline their financial and administrative processes. Additionally, they needed a PACS with high-resolution images and seamless integration with the RIS.

## Customer Story

Dr. Robert Brawer, owner of VDIM, discovered that MedicsRIS from ADS and ProtonPACS from Radsourc worked seamlessly together, providing the tools and features they required from both the RIS and PACS. MedicsRIS handled their financial and administrative needs efficiently, including scheduling and veterinary workflow features. ProtonPACS delivered excellent image quality and secure data storage, aligning perfectly with VDIM's requirements.

## Results

The combination of MedicsRIS and ProtonPACS provided powerful tools to VDIM, addressing their financial and administrative needs effectively. The veterinary workflow features in MedicsRIS optimized their operations, ensuring reliable payment collection from guarantors. ProtonPACS delivered crystal clear image quality and seamless integration with MedicsRIS, streamlining the imaging workflow. The solution provided VDIM with a reliable and efficient system that met their requirements, similar to working with a single provider. expense to an affordable monthly fee structure.

“We searched for a single vendor with a unified RIS/PACS. We couldn't find it. What we did find is MedicsRIS from ADS and ProtonPACS from Radsourc, which have proven to be an extraordinary 'best in breed' automation combination, and that's not another pun!”

DR. ROBERT BRAWER  
OWNER