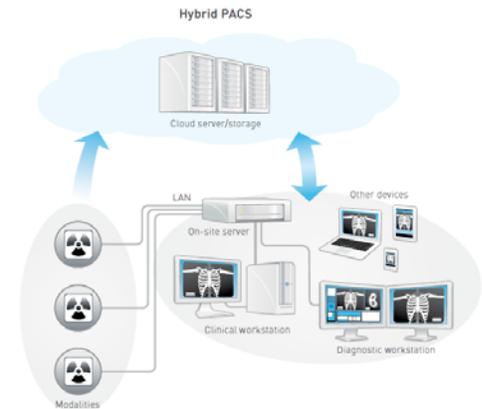


## PROTONPACS KEEPS SYSTEMS RUNNING AT CENTRAL JERSEY ORTHOPAEDIC PRACTICE

When the orthopaedic practice experienced a power outage, the ProtonPACS hybrid architecture enabled the site to continue to operate as normal with minimal downtime.

As an IT Consultant, Susan Blasi of SMB Consulting, LLC, advises clients on IT strategies, support, software and hardware. In 2013, Blasi selected and implemented Radsourc's ProtonPACS not only for its ease of use and fast access to images, but also for the IT support and architecture of the solution. The hybrid architecture consisting of an onsite server coupled with offsite real-time cloud storage allowed Blasi to be confident that the PACS would experience minimal downtime and that images would not be lost.



PACS downtime results in inefficiencies and negatively impacts patient care. Unfortunately, it is not an uncommon occurrence for many practices that rely on either a cloud based solution or an onsite server solution. As AuntMinnie.com reported in July of 2014, "For most patient cases in acute care, imaging information is vital. Whereas staff may be rather creative in surviving downtime of the administrative systems, a PACS lights-out scenario tends to be challenging," stated PACS expert Joachim Zaers.

It's vital for practices to have a plan for downtime scenarios and to test the effectiveness of the plan routinely. Susan Blasi and the orthopaedic practice in New Jersey put their plan into action one morning when they had a power outage that disabled one of the hard drives in their onsite PACS server. ProtonPACS was able to seamlessly transition the system to run from another server within the cloud architecture, and as a result did not experience significant downtime. In addition, the onsite server was fully restored by the end of the day.

*"Another high five for the ProtonPACS IT team. The turnaround on this issue was outstanding! My blood pressure never raised a blip... Thank you to your team. I couldn't have asked for anything better!",  
Susan Blasi, SMB Consulting*

The best solution for inevitable unplanned downtime is to select a PACS vendor with hybrid architecture that can support outages caused by hardware failure, network outages or other issues. In addition, a proactive and responsive IT support team is key to being able to restore functionality quickly. Ensure your next PACS vendor has both of these elements to safeguard against PACS downtime.

### ABOUT PROTONPACS

ProtonPACS by Radsourc combines Intelrad's #1 KLAS rated PACS software with all of the necessary PACS hardware, guaranteed secure archiving, proactive support, and our always-on hybrid architecture, ProtonPACS delivers a fully functional and flexible PACS solution in a cost effective fee per study model. The service is fully managed and maintained by the ProtonPACS team, greatly reducing your IT needs, and is uniquely engineered for maximum speed and the elimination of downtime. ProtonPACS is fully regulatory compliant and seamlessly communicates with any practice management system or EMR. Contact ProtonPACS today by calling 615-376-7502, emailing [pacs@radsourc.us](mailto:pacs@radsourc.us) or visiting [www.protonpacs.com](http://www.protonpacs.com).